

Kathryn Olvis

Senior UX Designer



EXPERIENCE

Senior UI/UX Product Designer

Filevine | Jul 2021-Aug 2024

UX lead for SaaS legal case management platform. Worked with product owners and developers using Shape Up development process.

- Launched complete redesign of Vinesign.com, an eSignature solution for legal professionals
- Led design on Filevine Payments, a financial processing platform
Worked with team of designers to create and manage a design system to enhance the entire product's appearance
- Created and conducted user study activities to test designs for Time & Billing product areas
- Raised customer satisfaction with timekeeping improvements; 83% of users said the updated design provided high or incredible value

Associate User Experience Designer

JPMorgan Chase & Co. | Jan 2020-Jul 2021

UX lead in Global Technology space. Paired with business and technology stakeholders and worked in agile cadence.

- Designed for internal applications with user base of 300k
- Developed user journey maps and provided design support for web and mobile products during planning, creation, and roll-out of firm-wide 2021 Return to Office initiative
- Collaborated with accessibility team to ensure WCAG compliance on all designs
- Accelerated projects from initial planning to successful firm-wide launches

UX/UI Designer

g2o | Mar 2018-Dec 2019

UX consulting for KeyBank and FedEx Supply Chain.

- Provided recommendations to client for redesign of complex CMS used by KeyBank customer service representatives
- Planned and conducted research activities ranging from user interviews to brainstorming ideation sessions
- Created low-fidelity prototypes and led usability testing to inform designs and improve user experience
- Defined page and task flows, built out requirements and wireframes, and provided page template designs for use across entire CMS

UX/UI Designer

Battelle | Jun 2016-Mar 2018

Supported Battelle's Human Centric Design team, providing solutions for medical devices and health analytics.

- Conducted heuristic evaluations and generative user research
- Incorporated data-driven design process to meet user needs, regulated requirements, and project objectives
- Established visual style guides and communicated with development teams on implementation

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Columbus, OH

Industry Knowledge

Product Design

User Interface

User Experience

Interaction Design

Wireframing

Rapid Prototyping

User Research

Native App Design

Responsive Design

Usability Heuristics

WCAG

HTML & CSS (working knowledge)

Tools

Figma

Miro

Sketch

InVision

Adobe: Illustrator, InDesign, Photoshop, Acrobat

Microsoft: PowerPoint, Word

Education

Bachelor of Fine Arts, Graphic

Design & Advertising

Columbus College of Art & Design

2010-2012

Associate Degree of Applied

Business in Design

The Modern College of Design

2007-2009